



GURGAON PROTECTION FORCE PVT. LTD.



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[g.p.fsecurity](https://www.instagram.com/g.p.fsecurity)

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ABOUT COMPANY

BUILDING TRUST, DELIVERING EXCELLENCE

Founded in 2012 by the late Shri Ranbir Singh Rathee, Gurgaon Protection Force Pvt. Ltd. (GPF) began with a clear mission: to deliver exceptional services and ensure unparalleled client satisfaction in Gurgaon. Over the years, we've consistently provided quality services, adapting to the evolving demands of our clients and the market. Our clients' invaluable feedback has been a driving force, propelling us to continuously strive for excellence in the facility management sector.

GPF is a leading Facility Management Company, offering comprehensive Facility & Manpower Services across diverse operation sites, including:

- Corporate Houses & Commercial Complexes.
- Condominium Estates & Residential Societies.
- Educational Institutions & Individual Homes.

Our unwavering focus on core duties - such as strict compliance, robust safety protocols, continuous customer satisfaction, and high-quality service - has been the bedrock of our success. We are dedicated to pushing the envelope further, operating with a strong presence in Delhi and Haryana.



OUR USP



Quality Management System

Adhering to the highest standards for consistent service delivery.



Customer-Centric Approach

Tailored solutions focusing on client needs and satisfaction.



Continuous Improvement Process

Regular evaluation and enhancement of services and operations.



Management Information System

Robust reporting and analysis for informed decision-making.



Training Management Process

Ongoing training to ensure skilled and proficient personnel.



SCOPE OF **SERVICES**

SECURITY SERVICES

MANPOWER SERVICES

PAYROLL SERVICES

HORTICULTURE SERVICES

MEP MAINTENANCE SERVICES

HOUSEKEEPING & DEEP CLEANING



OUR CORE VALUES

Punctuality

Always on time, every time, ensuring reliable service delivery and seamless operations.

Continuous Improvement

Committing to ongoing learning and refinement to enhance our services and exceed expectations.

Problem Solving

Proactively identifying challenges and implementing effective, innovative solutions.

Courteousness

Approaching every interaction with respect, professionalism, and a helpful attitude.

Hard Work

Dedicating ourselves with diligence and perseverance to achieve excellence in all tasks.

Integrity

Upholding the highest ethical standards, fostering trust and transparency in all our dealings.

OUR CREDENTIAL & COMPLIANCE

GPF operates with full legal compliance and certifications, ensuring transparency and reliability in all our operations.

Company Name	Gurgaon Protection Force Pvt. Ltd.
Registration No.	U74900HR2012PTC045150
PAN No.	AAECG5881E
GSTIN No.	06AAECG5881E2ZK
E.S.I.C. No.	69000514340001001
E.P.F. No.	GN/GGN/0032326
Registered Office	49, Arjun Marg DLF Phase - I, Gurgaon
Email Address	gurgaon.protection.force@gmail.com
Certification	ISO 9001:2015
PSARA	Haryana



COMPLIANCE

ALWAYS

GETTING BETTER

Enhancing Services Through Feedback, Innovation And Quality Management Processes.

Survey results are meticulously analyzed by Gurgaon Protection Force Pvt. Ltd. corporate management to identify regional trends and evaluate current practices. This data-driven approach allows us to develop strategic improvements and service enhancements.

With client approval, we also conduct personal interviews with occupants and individual users to identify specific areas for improvement and to ensure a more effective deployment of our services.

Measuring Client Satisfaction

Client satisfaction and service quality levels at GPF-managed properties are measured through surprise checks, written surveys and personalized random telephonic surveys. These tools enable our managers to precisely assess customer satisfaction, pinpoint concerns, and evaluate service performance.

Continuous Improvement

Survey topics include comfort, service reliability, and the responsiveness of our management staff. The analysis of these surveys helps us identify deficient areas, allowing us to implement timely and effective corrective actions.

OUR COMMITMENT TO QUALITY

Gurgaon Protection Force Pvt. Ltd. is dedicated to progressively developing our infrastructure management business to meet and exceed ISO standards. Our aim is to deliver services of the highest quality, ensuring customer satisfaction and continuous improvement.

1

Achieving Customer Satisfaction :

We are committed to providing quality services and constant improvement at the client's workplace, thereby enhancing property usability.

2

Compliance & Professional Hiring :

We ensure full compliance with all applicable statutory and regulatory requirements. Our hiring process focuses on selecting highly trained professionals to provide the best manpower solutions.

3

ISO System Implementation :

A customer satisfaction format is integral to our ISO System implementation. We conduct surveys every three months, followed by immediate analysis.

STREAMLINED MANPOWER SOLUTIONS

Our comprehensive manpower solutions are designed to optimize your operations by providing skilled and reliable personnel, while minimizing your administrative burden and associated risks.

Cost-Effective Supply

Access to skilled labor without the overheads of direct employment.

Minimized Hiring Risks

Robust vetting and compliance ensure reliable and suitable candidates.

Reduced Admin Burden

We handle recruitment, compliance, and payroll, freeing your resources.

Increased Operational Flexibility

Scale your workforce up or down based on project demands seamlessly.

Expert Salary Negotiation

Leverage our experience to negotiate competitive and fair compensation on your behalf.

COMPREHENSIVE SECURITY SERVICES

Our security services are designed to provide robust protection and peace of mind for your premises, assets, and personnel. We employ highly trained professionals to ensure a secure environment.

- Control & Supervision: Rigorous monitoring and oversight of all activities.
- Material Movement Management: Regulated control over incoming and outgoing goods.
- Safety Equipment Management: Ensuring proper use and maintenance of safety tools.
- Crisis Management: Preparedness and rapid response protocols for emergencies.
- Maintenance of Records: Detailed logs for accountability and analysis.
- Vehicle Parking Management: Efficient and secure handling of parking facilities.

HOUSEKEEPING & HORTICULTURE

Our security services are designed to provide robust protection and peace of mind for your premises, assets, and personnel. We employ highly trained professionals to ensure a secure environment.

- Regular Housekeeping: Consistent daily or weekly cleaning to maintain a tidy and professional environment, ensuring everyday cleanliness.
- Intensive Deep Cleaning: Comprehensive periodic cleaning, including sanitization, floor scrubbing, and meticulous attention to all areas for a refreshed space.
- Specialized Cleaning Solutions: Customized cleaning services for specific needs such as post-construction cleanup, event clean-up, or specialized industrial cleaning.
- Landscape Design & Development: Creating beautiful and functional green spaces tailored to your aesthetic and environmental needs.
- Regular Garden Maintenance: Scheduled care including pruning, weeding, pest control, and fertilizing to keep your plants healthy and thriving.
- Irrigation System Management: Efficient water management through installation, maintenance, and optimization of irrigation systems.

MEP OPERATIONS & MAINTENANCE

Our Mechanical, Electrical, and Plumbing (MEP) services ensure the optimal functioning and longevity of your building's critical systems.

- GENERAL ELECTRICAL MAINTENANCE
- HVAC SYSTEM & DG OPERATIONS
- PLUMBING & CARPENTRY SERVICES
- ELECTRICAL POWER & UPS MONITORING
- WATER & WASTE MANAGEMENT
- FIRE FIGHTING & CCTV
- LIGHTING, ELEVATORS, ESCALATORS & HT/LT PANELS MANAGEMENT
- OPERATIONS & MAINTENANCE OF ALL INSTALLATIONS
- BREAKDOWN MAINTENANCE & PREVENTIVE MANAGEMENT





MEET OUR TRAINING AND SKILLING PARTNER:

OLIVE HERITAGE FOUNDATION

Olive Heritage foundation located near Sector 17 in Gurgaon is our trusted skilling partner and they are partners for some of the major market leaders in Gurgaon including Peregrine, G4S, Securitas, and Checkmate Services.

OUR ESTEEMED CLIENTS

We are proud to serve a diverse portfolio of clients, ensuring their safety and security with our dedicated services. Our success is built on a commitment to excellence, tailored to the unique needs of each client. We have a proven track record of delivering top-tier service across diverse sectors, including:

Commercial:

From high-rise office towers to sprawling retail centers, we secure the business environments where people work and shop.

Residential:

We create safe and peaceful living environments for residents of exclusive estates, apartment communities, and residential complexes.

And more:

Our expertise also extends to securing critical industrial sites, educational institutions, and public facilities.



Uma Sanjeevani
Hospitals & Research Centre



OmnicomGroup

ipstar
INDIA

THAICOM

PIVOTAL
INFRASTRUCTURE

RESIDENTIAL PROJECTS

At Gurgaon Protection Force, we specialize in safeguarding residential properties, offering tailored security solutions that bring peace of mind to diverse communities and individual homeowners. Our extensive portfolio includes:

Silver Oaks Condominium Association (Gurgaon) Delivering services such as professional horticulture, housekeeping, and maintenance, ensuring a secure and well-maintained living environment.

Sheeba Apartment (Gurgaon) Implementing robust entry/exit management systems, thorough visitor screening, and rapid emergency response protocols for this dynamic mid-rise residential complex, prioritizing the well-being of families and the community.

Individual Homes (Gurgaon & Delhi NCR) Providing bespoke personal security details, state-of-the-art alarm system monitoring, and discreet perimeter defense for high-net-worth individuals, with solutions meticulously crafted to meet their unique needs and privacy requirements.

We are committed to delivering proactive security that protects residents and their assets across all types of residential settings.



COMMERCIAL PROJECTS

Retail & Shopping:

- Central Arcade Condominium Association
- Qutab Plaza Condominium Association
- SVK Traders Welfare Association
- Shopping Mall Condominium Association

Corporate Offices:

- IPSTAR (India) Pvt. Ltd.
- Kaka Overseas Pvt. Ltd.
- Anthem Facility Pvt. Ltd.
- Alba Softech Private Limited
- Astix Infolytics Private Limited
- Saahas NGO
- DDB Mudra to Omnicom Advertising Group India Pvt. Ltd.



SCHOOLS, HOSPITALS & OTHERS

Educational Institutions:

- GD Goenka School (Gurgaon)
- Sherwood Convent School (Gurgaon)
- Delhi Music Society (Delhi)

Healthcare:

- Uma Sanjeevani Healthcare Centre

Retail & Business:

- Luxury Connect LLP (Gurgaon)
- New Modern Bazaar Departmental Store (Gurgaon)
- Hong Kong Bazaar (MDLR Group)
- Kithnkin
- VCJ Constructions



GET IN TOUCH



Securing and Servicing Gurgaon since 2012

Providing professional services to residential communities, commercial properties, and educational institutions across the National Capital Region.

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